

# QUALITY POLICY

Wilmot Civil Pty Ltd (Wilmot) is based at Newcastle NSW providing services across Australia. The company has a long and proud history of providing quality Pipelining works through safe and environmentally sound practices.

Our activities include:

- Supply of Civil Pipeline construction & Engineering Designs
- Supply of Cured in Place Liner design
- Supply of Material and Site Equipment Specifications
- Supply & installation of trenchless technology products
- Supply & Construction of hydraulic services

Our Quality Management System is based on the International quality management standard AS/NZS ISO 9001:2015


Works are executed to the following standards:

- AS/NZS 3500 Design, construction, installation, replacement, repair, alteration and maintenance of plumbing and drainage installations.
- AS/NZS 2566.1 Buried flexible pipelines - Part 1: Structural design
- SS 201 Linings for Circular Non Man Entry Pipes
- WSA 03-2011 Water Supply Code of Australia
- WSA 02-2014 Gravity Sewerage Code of Australia

Our management system provides a framework for addressing the following needs:

- Availability of information and resources necessary to support our operations
- Understanding the needs of our industry and our customers
- Selection and training of staff and subcontractors to maintain high standards
- Procurement of goods and services appropriate to our needs
- Continuous quality inspection practices
- Regulatory compliance and risk management
- Commitment to health and safety management
- Control of our own waste, and regard for our environment during all processes
- Monitoring our customers' level of satisfaction
- Ensuring that not only our immediate customers, but also our staff, the community and other stakeholders benefit from the quality of our work
- Setting and reviewing measurable business objectives
- Commitment to continuous improvement and suitability of our management system.

This statement is issued to indicate our attitude to customer relationships and our standards of service. The full support of our employees, suppliers and subcontractors is sought in actively pursuing this quest for quality.



Andrew Wilmot  
Chief Executive Officer  
March 2020



**WILMOT**  
Pipelining